

## **CABINET HINGES wearing out??**

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Our homes were the first ones constructed by Del Webb. I and several other neighbors have been noticing that the cabinet hinges contain a small white PLASTIC insert that is breaking off. This plastic piece causes the cabinet to stay closed and has a LIFETIME warranty!

To receive replacement hinges-- go to the following web site:

<http://www.hettichamerica.com/hus/CustService.htm>

They also have an 800 number on the website if you need to speak to someone.

You will need to fill out the form, and include a check for \$12.50 and a hinge that has broken. I counted every hinge on every cabinet door, because the plastic appears to be wearing out everywhere in the house. Caution: it takes a special SQUARE-Headed bit to remove the hinge from the cabinet facing.

You only have to send ONE HINGE and \$12.50 for your complete order.

**Sept, 2008 update:** There have been reports of people receiving notices that they are out of the product. Other neighbors report that they just received their complete order. If you receive a rejection letter, ask to speak to a manager.

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## **BRASS DOOR HANDLES (SPECIFICALLY EXTERIOR DOORS)**

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These brass door handles, made by Schlage, carry a “lifetime warranty”

My handles have been looking a little poorly lately, the brass finish is flaking off.

Although I have Schlage locks, *yours might be a different. Refer to the door edge piece* for the name of your manufacturer.

**Contact info for Schlage:** 1-800-805-9837 or [www.schlage.com](http://www.schlage.com) . I suggest you browse their website for your model # as a point of reference before calling them. So far, no charges for anything!

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